

# Accessing your new Aetna plan

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deel.

# Overview

You will receive a welcome letter, along with your physical ID card 7-10 days after your benefits become effective.



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@ReturnAddress2@  
@ReturnAddress3@  
@ReturnAddress4@

@D168\_DeliveryName@  
@DEPEND\_FORMAT\_ADDR1@  
@DEPEND\_FORMAT\_ADDR2@  
@DEPEND\_FORMAT\_ADDR3@  
@DEPEND\_FORMAT\_ADDR4@

Register at [Aetna.com](https://www.aetna.com) or scan this QR code



Get access to tools, tips and programs to help you reach your healthiest you.

## Here’s your ID card — it’s your key to better health.

Whether you’re active every day, or getting better after surgery, we’re here to help you get on — and stay on — your path to better health. And that starts with getting the most from your health plan; view your plan details, find care, manage costs, and access other tools to manage your health!

- You’ve done everything needed — now just complete the last step:
- ☒ You’ve enrolled with Aetna
  - ☒ You’ve received your member ID card
  - ☐ **Now, register at [Aetna.com](https://www.aetna.com) by clicking on “Login” and then “Register” or by scanning the QR code above**

**Pro tip: start by choosing a primary care physician (PCP)**  
We don’t require you to choose a PCP, but we encourage you to select one. Having a PCP who knows your health care needs can help you better manage your health. And a PCP will help coordinate care. To find and select a PCP, just use the “Find Care & Pricing” tool on your member website.

If you have questions, just call the phone number on your ID card.

You can scan the QR code on your letter and download the Aetna App if you have not previously done so.

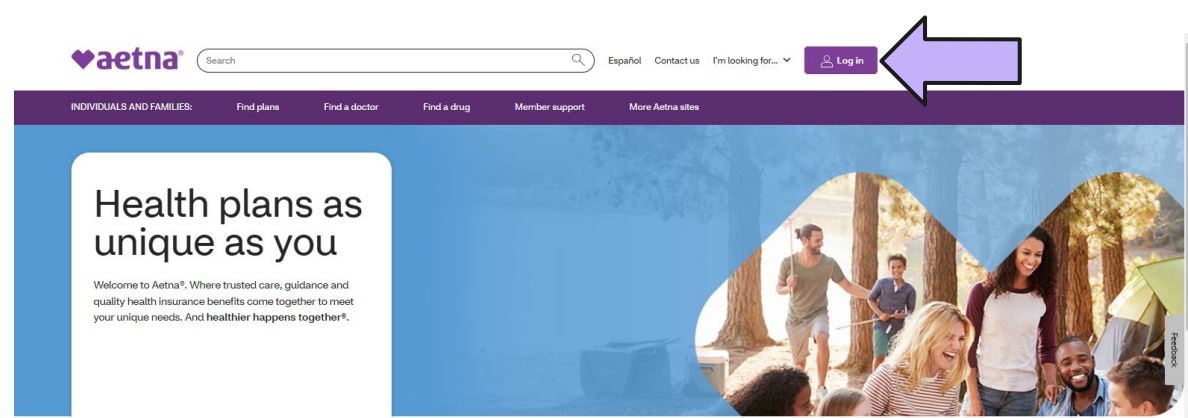
**Prior to receiving your ID card via mail, you can download a digital ID on [Aetna.com](https://www.aetna.com)**

# Accessing your online account

Step 1

## Navigate to Aetna

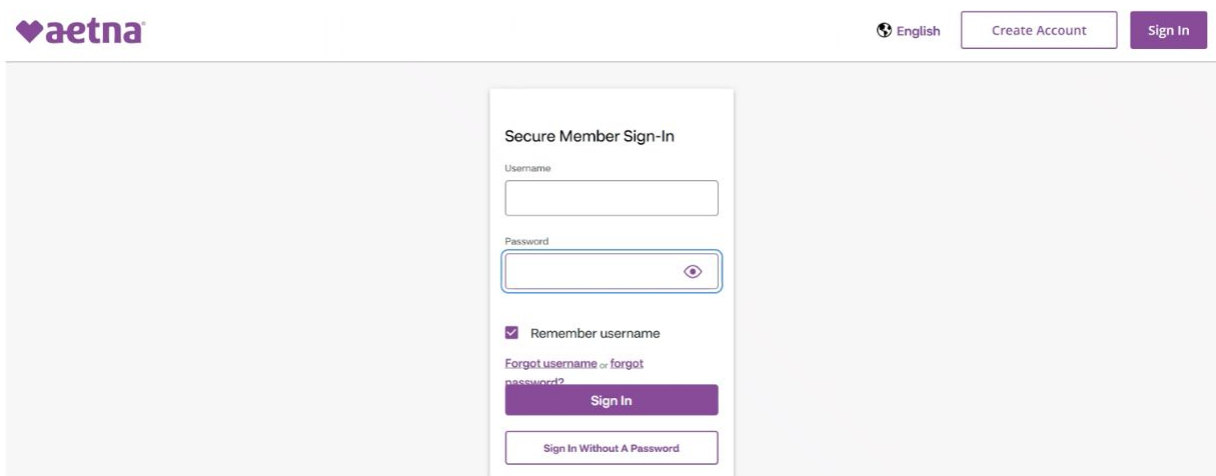
Navigate to your [existing member secure site](#), and click login.



Step 2

## Login

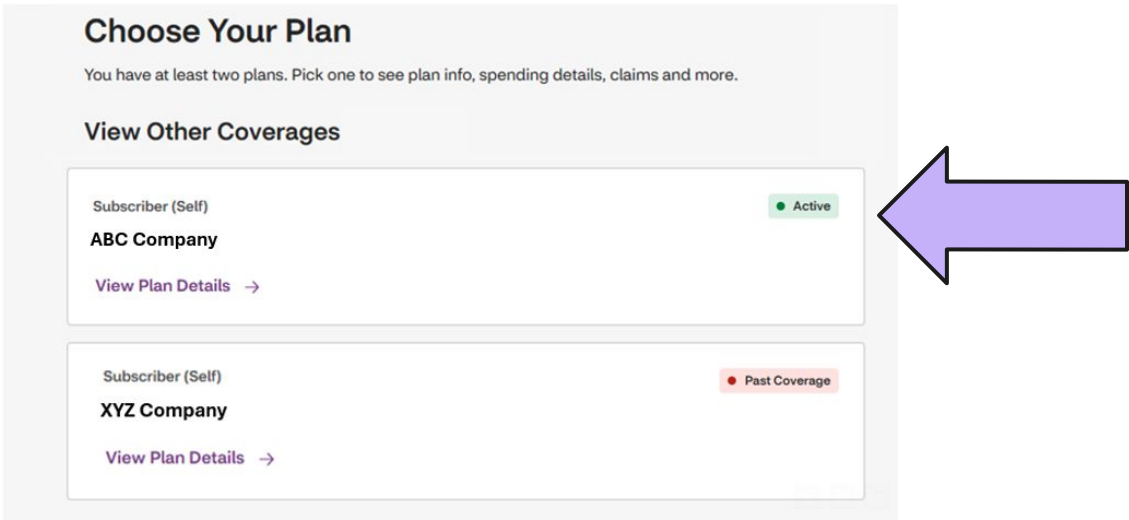
Enter your existing login credentials and click "Sign in"



Step 3

## Navigate to your plan

Upon logging into the member site, you'll see two plan options, (your previous one under Vensure, and your new plan that you've just enrolled in, under Deel PEO).



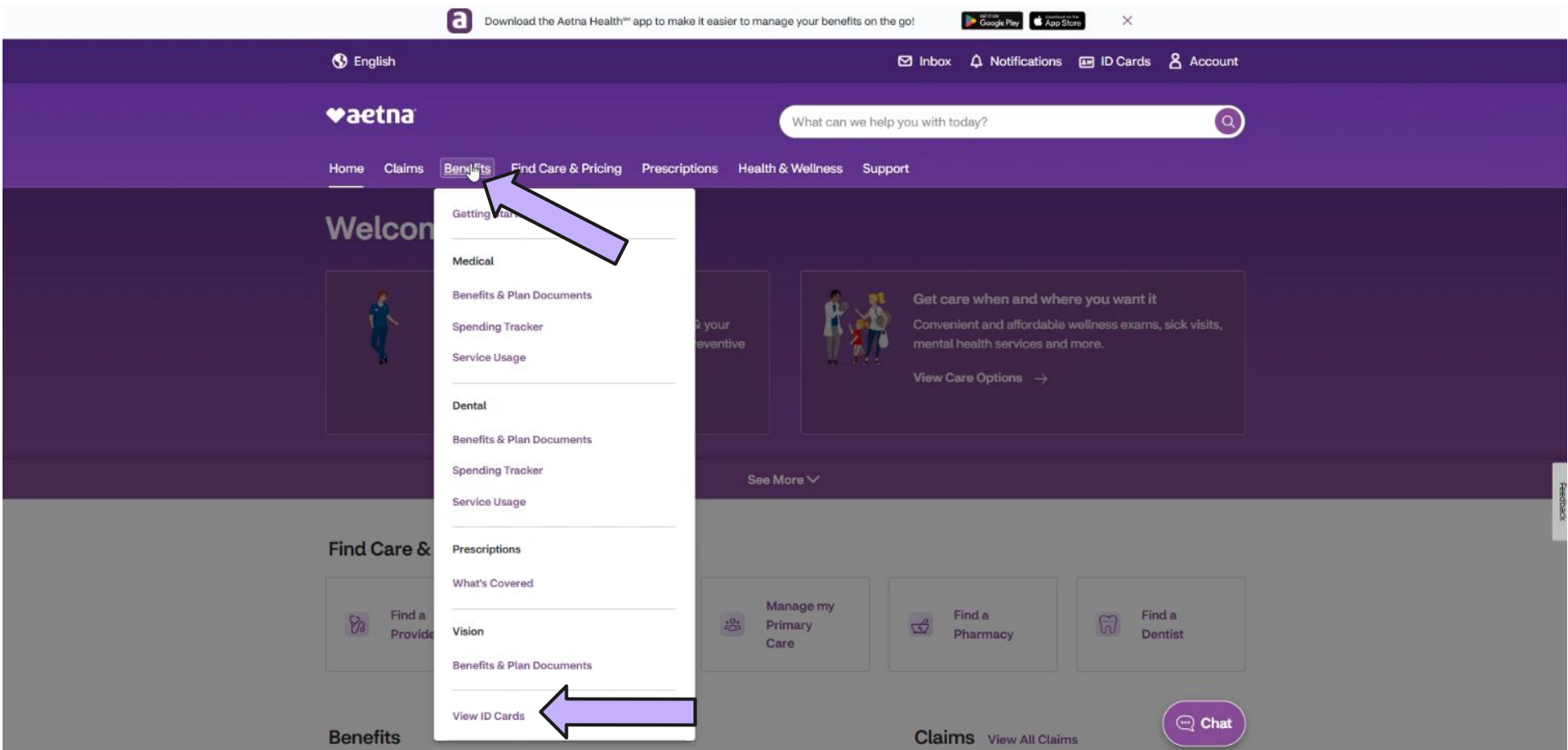
Please select your new plan, which is the one that says "Active" as a status, and you'll be able to access your new Aetna membership online experience.

# Accessing your digital ID card

Step 4

## Navigate to Benefits

On your Aetna homepage, select Benefits from the navigation options, scroll down, and click on "View ID Cards"



Step 5

## View & Print your ID card

On this page you'll be able to see your new Aetna ID card, scroll down on the page, and you'll see the option to print it.

